

Grievance Redressal Forum
TPWODL, BURLAQuarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Bargarh, Pin- 768017Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satapathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)

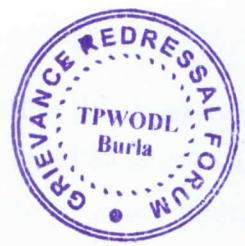


Ref: GRF/Burla/Div/SEED/ (Final Order)/ 143604

Date: 23/02/2024

Present:Sri A.K. Satapathy, President
Sri B.Mahapatra (Co-opted Member)
Sri A.P.Sahu Member(Finance)

1	Case No.	BRL/47/2024			
2	Complainant/s	Name & Address		Contact No.	
		Puspita Barik C/O-Dayananda Barik L-3, Saraswati Enclave Dhankauda Dist-Sambalpur		4160-0113-0347 9437608911	
3	Respondent/s	E.E, SEED, Sambalpur, TPWODL & S.D.O (E),Bhutapada		Division S.E.E.D, TPWODL, Sambalpur	
4	Date of Application	05.09.2023			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	√
		3. Classification/Reclassification of Consumers	X	4. Contract Demand Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019			√
		2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004			
		3. OERC Conduct of Business) Regulations,2004			
		4. Odisha Grid Code (OGC) Regulation,2006			
		5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004			
		6. Others			
8	Date(s) of Hearing	05.09.2023			
9	Date of Order	23/02/2024			
10	Order in favour of	Complainant	Respondent	Others	√
11	Details of Compensation awarded, if any.	NIL			



appeared

For the Complainant- Puspita Barik
Represented Dayananda Barik

For the Respondent - E.E, SEED, Sambalpur, TPWODL
&
S.D.O (E), Bhutapada

GRF Case No- BRL/47/2024

(1) Puspita Barik
C/O-Dayananda Barik
L-3, Saraswati Enclave
Dhankauda
Dist-Sambalpur
Consumer No.- 4160-0113-0347

COMPLAINANT

VRS

(1) E.E, SEED, Sambalpur, TPWODL
&
S.D.O (E), Bhutapada

OPPOSITE PARTY

GIST OF THE CASE

Dayananda Barik representative of consumer Puspita Barik has appeared on Dt. 05.09.2023 at the camp held on SDO Office Bhutapada and submitted a written complaint wherein he has stated about billing without consumption & request to waive the outstanding bill.

SUBMISSION OF OPPOSITE PARTY

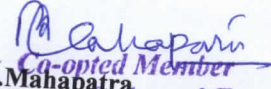
The Opposite Party has submitted a PVR carried on 03.02.2024 where it is found that meter SL No is 10001993 with CMR 855KWh with remark given by concern authority that "meter is in running condition. The opposite party has also submitted written statement & photocopy of application of consumer in this case.


OBSERVATION

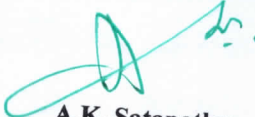
The case is pursued with all documents available in records submitted by the complainant and merit of the case. On examining the case in details, the Forum observed that the complainant is a LT-DOM consumer having CD 5KW with date of initial power supply 09.10.2020 as seen from FG/Samadhan App. The complainant has raised objection on billing dispute with prayer to revise the bill. The meter SI No WVT03782 was continued since date of power supply with actual meter reading with billing month July-2022 & thereafter meter SI No 10001993 was in billing since Aug 2022 & continuing till date. The bills were served to the complainant time to time with adjustment of PL bills wherever & whenever required as per rule. As the complainant has stated purchase the flat during 2016 with out submitting the relevant documents but received the bills prior to the purchase is liability of the complainant as before purchase not seen the no due certificate in the above connection which should have been the liability of the previous owner but the Forum feels that there was bilateral settlement in between complainant & Flat owner in absence of specific documents in this regard. The complainant may talk to flat owner in this regard if not having any specific documents but for laces TPWODL authorities will not liable for the same & the outstanding is the liability of the complainant to pay to the opposite party.

Hence it is the opinion of the Forum that the above case bears no merit & accordingly dismissed with the direction to the complainant to clear the outstanding dues in the above connection to avoid disconnection by TPWODL authorities & simultaneously the opposite party is also directed to disconnection the power supply on Non payment of the dues by serving disconnection notice under section 56(i) of I.E Act and if desired the complainant may approach to opposite opposite party for suitable instalment to clear the dues

Accordingly, the case is disposed of.


B. Mahapatra
Co-opted Member
Grievance Redressal Forum
TPWODL, Burla - 768017


A.P. Sahu
Member (Finance)
Grievance Redressal Forum
TPWODL, Burla - 768017


A.K. Satapathy
President
Grievance Redressal Forum
TPWODL, Burla - 768017

Copy to: -

1. Puspita Barik, C/O-Dayananda Barik-3, Saraswati Enclave, Dhankauda, Dist-Sambalpur
2. Sub-Divisional Officer (Elect.), Bhutapada, TPWODL, Sambalpur with the direction to serve one copy of the order to the Complainant/Consumer
3. Executive Engineer (Elect.), SEED, TPWODL, Sambalpur
4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, www.orierc.org under the "head "Cases-> "GRF".)

